JOHN N. HUGHES

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MAR 0 5 2020

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PUBLIC SERVICE COMMISSION Email: jnhughes@johnnhughespsc.com

March 5, 2020

Mr. Kent Chandler Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40602-0615

RE: Case No. 2010-00524 - Notice of name change of Virgin Mobile USA, L.P. to Assurance Wireless USA, L.P.

Dear Mr. Chandler:

Virgin Mobile USA, L.P, through counsel, notifies the Kentucky Public Service Commission ("Commission") that Virgin Mobile USA, L.P. a wireless low-income Eligible Telecommunications Carrier ("ETC") currently designated by the Commission, has changed its name to Assurance Wireless USA, L.P. ("Assurance") Assurance requests that the ETC designation of Virgin Mobile USA, L.P. be changed to Assurance Wireless USA, L.P.

There was no transfer of any assets or of control of the company. Ultimate control of Assurance remains unchanged. Only the name that the company operates under has changed. No other changes to the entity occurred, including any merger, transaction, or other structural change, nor were there any changes to the ownership or operations of Virgin Mobile (now Assurance Wireless USA, L.P.) This name change will have no customer impact – no current Lifeline rates, terms or conditions of service will change as a result of the name change to Assurance Wireless USA, L.P. In addition, the name change will not be confusing to customers because Virgin Mobile's Lifeline service currently operates under the brand name "Assurance Wireless brought to you by Virgin Mobile." The name change to Assurance Wireless USA, L.P. simply aligns the name of the legal entity with the familiar brand name.

Included with this notice of name change are **Exhibit 1**, Assurance's Amended and Restated Certificate of Limited Partnership with the Secretary of State of Delaware; **Exhibit 2**, Assurance's Amended Certificate of Authority issued by the Kentucky Secretary of State; and **Exhibit 3**, Assurance's proposed notice to Kentucky Lifeline customers, which will be provided to all Kentucky Lifeline customers over a 30-day period.

Additionally, this notice is filed in compliance with 807 KAR Section 5: 006, Sec. 3, KPSC Utility Contact information, to reflect the company's new name.

Please contact me or Assurance's in-house counsel Bill Atkinson at 404-649-8981, with any questions regarding this matter.

Sincerely, John M. Hughes John N. Hughes

Exhibits

cc: Bill Atkinson, Esq.



The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE RESTATED CERTIFICATE OF "VIRGIN MOBILE USA, L.P.", CHANGING ITS NAME FROM "VIRGIN MOBILE USA, L.P." TO "ASSURANCE WIRELESS USA, L.P.", FILED IN THIS OFFICE ON THE EIGHTEENTH DAY OF FEBRUARY, A.D. 2020, AT 12:09 O`CLOCK P.M.



3442933 8100 SR# 20201201435

You may verify this certificate online at corp.delaware.gov/authver.shtml

Jeffrey Vi Bed & Secretary of Scale

Authentication: 202406405 Date: 02-18-20

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AMENDED AND RESTATED

CERTIFICATE OF LIMITED PARTNERSHIP

OF

VIRGIN MOBILE USA, L.P.

Virgin Mobile USA, L.P., a limited partnership organized under the Delaware Revised Uniform Limited Partnership Act (the "Act"), for the purpose of amending and restating its Certificate of Limited Partnership filed with the office of the Secretary of State of Delaware on October 16, 2007 under the name Virgin Mobile USA, L.P., hereby certifies that effective on February 18, 2020, its Certificate of Limited Partnership is amended and restated to read in its entirety as follows:

1. The name of the limited partnership is Assurance Wireless USA, L.P.

2. The address of the registered office of the limited partnership in Delaware is 251 Little Falls Drive, Wilmington, Delaware 19808. The limited partnership's registered agent at that address is Corporation Service Company.

3. The name and address of the general partner is as follows:

<u>NAME</u>

VMU GP. LLC

6200 Sprint Parkway Overland Park, KS 66251

ADDRESS

IN WITNESS WHEREOF, this Amended and Restated Certificate of Limited Partnership, which restates and integrates and also further amends the Certificate of Limited Partnership as heretofore amended or supplemented, has been duly executed as of the 18th day of February, 2020 and is being filed in accordance with Section 17-210 of the Act by a general partner thereunto duly authorized and by each general partner designated herein as a new general partner.

Stefan K. Schnopp, Vice President of its General Partner, VMU GP, LLC

State of Delaware Secretary of State Division of Corporations Delivered 12:09 PM 02/18/2020 FILED 12:09 PM 02/18/2020 SR 20201201435 - File Number 3442933

TAL FEES: \$4	03,2021) 12:33:00 PM 46.00 EFF HANCOCK ADONNA STAMPER N	A14		Aat	0678983.16 Michael G. Adams Kentucky Secretary of State Received and Filed: 3/2/2020 11:28 AM Fee Receipt: \$40.00	sburgi AMi e
KL		•	ALTH OF KENTUCKY , SECRETARY OF S			
Division of Bu P.O. Box 718 Frankfort, KY 4 (502) 564-3490 www.sos.ky.go	0602	Amended Certifica (Foreign Eusiness En	-		FCA	
Pursuant to the for an amend statements:	he provisions of KR led certificate of a	IS Chapter KRS 14A and uthority on behalf of the e	271B, 273, 274, 275 entity named below	, 362 or 386 the u and, for that purp	ndersigned hereby applies ose, submits the following	
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2. The name	of the company is: _	Virgin Mobile USA, L.P. (The name must be identical to	the name on record with	the Secretary of Stat	(e.)	
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6	Stefan K. Schnopp	Vice Pres. of Gen. Part.	2-28-2020
Signature of Authorized Recitesental	Printed Name	Title	Date
	-		

Notice to Assurance Wireless Customers

NOTE: This message shall be sent through text message to all of the Company's Lifeline Service customers. Industry consensus and the Parties' own experience is that notice to prepaid wireless Lifeline customers is most effectively achieved through electronic means rather than by U.S. mail. These customers tend to be transitory, often moving without promptly updating their addresses. As a result, mailed letters frequently do not reach them. Moreover, wireless Lifeline customers commonly indicate that they prefer to be contacted by text (or email if available) and are more responsive to such contacts (e.g., in the context of annual recertification). Ongoing communications between the Company and its wireless Lifeline customers, whether for day-today customer service inquiries or completion of required Lifeline procedures (e.g., recertification) typically occur via text and/or phone call. For these reasons, the Company intends to send notice to the affected Assurance Wireless customers via SMS (text) messages that will alert them of the Company's name change.

SMS Copy:

ASWFreeMSG: Important notice – We've changed our name. Your Assurance Wireless service will remain the same. To view details, go to http://[Link address].

Content viewed when customer clicks link within SMS:

Change in Service Provider Name Only

Effective on or about February 18, 2020, Sprint and its Virgin Mobile subsidiary have changed the name of the company providing your Assurance Wireless Lifeline service from "Virgin Mobile USA, L.P." to "Assurance Wireless USA, L.P."

This name change does not require any action on your part to continue receiving Lifeline service. You will continue to use your same phone and have the same telephone number. There will be no changes to your current Lifeline service. You will continue to receive the same allowance of minutes, texts, and data as you currently receive. You will not be charged any fees in connection with this name change.

Assurance Wireless looks forward to continuing to serve you.